

Notice of Privacy Practices

BASTION LLC

12345 Parklawn Drive, Suite 200

Rockville, MD ,20852

Email: drmilller@bastionpsych.com

Phone: (240) 200-0140

EFFECTIVE DATE OF THIS NOTICE This notice went into effect on 06/01/2022

NOTICE OF PRIVACY PRACTICES

This Notice contains important information about the HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA), a federal law that provides privacy protections and new patient rights with regard to the use and disclosure of your personal health information. The law requires that Bastion LLC obtain your signature acknowledging that Dr. Miller has provided you with this information.

Notice of Psychologists' Policies and Practices to Protect the Privacy of Your Health Information

THIS NOTICE DESCRIBES HOW PSYCHOLOGICAL AND MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

I. Uses and Disclosures for Treatment, Payment, and Health Care Operations

Bastion LLC may use or disclose your protected health information (PHI), for treatment, payment, and health care operations purposes with your consent. To help clarify these terms, here are some definitions:

- "PHI" refers to information in your health record that could identify you.
- "Treatment, Payment, and Health Care Operations"
 - o Treatment is when Bastion provides, coordinates, or manages your health care and other services related to your health care. An example of treatment would be when Bastion consults with another health care provider, such as your family physician or another psychologist.
 - o Payment is when he helps you to obtain reimbursement for your healthcare. Examples of payment are when Bastion discloses your PHI to your health insurer to help you to obtain reimbursement for your health care or to determine eligibility or coverage.

- o Health Care Operations are activities that relate to the performance and operation of Dr. Miller's practice. Examples of health care operations are quality assessment and improvement activities, business-related matters such as audits and administrative services, and case management and care coordination.

- "Use" applies only to activities within Dr. Miller's practice, such as sharing, employing, applying, utilizing, examining, and analyzing information that identifies you.

- "Disclosure" applies to activities outside of Dr. Miller's practice, such as releasing, transferring, or providing access to information about you to other parties.

II. Notice of Life Coaching Privacy Practices

This document outlines the policies and practices Bastion LLC employs to protect the privacy of your personal information during life coaching sessions. It explains how personal information about you may be used and shared and how you can access this information. We ensure that your personal information is treated with the utmost confidentiality and is used solely for enhancing your life coaching experience, within the boundaries of your consent. Definitions such as "Personal Information" and its use in treatment, personal development planning, and operational improvements within Dr. Miller's practice are clarified, emphasizing internal use and controlled disclosure with your approval.

III. Uses and Disclosures Requiring Authorization

Bastion may use or disclose PHI for purposes outside of treatment, payment, and health care operations when your appropriate authorization is obtained. An "authorization" is written permission above and beyond the general

consent that permits only specific disclosures. In those instances when Dr. Miller is asked for information for purposes outside of treatment, payment and health care operations, he will obtain an authorization from you before releasing this information. He will also need to obtain an authorization before releasing your psychotherapy notes.

"Psychotherapy notes" are notes your psychologist has made about your conversation during a private, group, joint, or family counseling session, which Bastion LLC has kept separate from the rest of your medical record. These notes are given a greater degree of protection than PHI.

You may revoke all such authorizations (of PHI or psychotherapy notes) at any time, provided each revocation is in writing. You may not revoke an authorization to the extent that (1) Bastion has relied on that authorization; or (2) if the authorization was obtained as a condition of obtaining insurance coverage, and the law provides the insurer the right to contest the claim under the policy.

IV. Uses and Disclosures with Neither Consent nor Authorization

Bastion LLC may use or disclose PHI without your consent or authorization in the following circumstances:

- **Child Abuse:** If Dr. Miller has reason to suspect that a child is abused or neglected, he is required by law to report the matter immediately to the Virginia Department of Social Services.
- **Adult and Domestic Abuse:** If he has reason to suspect that an adult is abused, neglected or exploited, he are required by law to immediately make a report and provide relevant information to the Virginia Department of Welfare or Social Services.
- **Health Oversight:** The Virginia Board of Psychology has the power, when necessary, to subpoena relevant records should he be the focus of an inquiry.
- **Judicial or Administrative Proceedings:** If you are involved in a court proceeding and a request is made for information about your diagnosis and treatment and the records thereof, such information is privileged under state law, and Dr. Miller will not release information without the written authorization of you or your legal representative, or a subpoena (of which you have been served, along with the proper notice required by state law). However, if you move to quash (block) the subpoena, he is required to place said records in a sealed envelope and provide them to the clerk of court of the appropriate jurisdiction so that the court can determine whether the records should be released. The privilege does not apply when you are being evaluated for a third party or where the evaluation is court ordered. You will be informed in advance if this is the case.
- **Serious Threat to Health or Safety:** If your doctor is engaged in his/her professional duties and you communicate to him/her a specific and immediate threat to cause serious bodily injury or death, to an identified or to an identifiable person, and your doctor believes you have the intent and ability to carry out that threat immediately or imminently, he/she must take steps to protect third parties. These precautions may include (1) warning the potential victim(s), or the parent or guardian of the potential victim(s), if under 18; or (2) notifying a law enforcement officer.
- **Worker's Compensation:** If you file a worker's compensation claim, Dr. Miller is required by law, upon request, to submit your relevant mental health information to you, your employer, the insurer, or a certified rehabilitation provider.

V. Patient's Rights and Psychologist's Duties

Patient's Rights:

- *Right to Request Restrictions:* You have the right to request restrictions on certain uses and disclosures of protected health information about you. However, he is not required to agree to a restriction you request.
- *Right to Receive Confidential Communications by Alternative Means and at Alternative Locations -* You have the right to request and receive confidential communications of PHI by alternative means and at alternative locations. (For example, you may not want a family member to know that you are seeing Dr. Miller. Upon your request, Dr. Miller will send your bills to another address.)

- *Right to Inspect and Copy* - You have the right to inspect or obtain a copy of PHI and psychotherapy notes in Bastion's mental health and billing records used to make decisions about you for as long as the PHI is maintained in the record. Bastion LLC may deny your access to PHI under certain circumstances, but in some cases, you may have this decision reviewed. On your request, your doctor will discuss with you the details of the request and denial process.
- *Right to Amend* - You have the right to request an amendment of PHI for as long as the PHI is maintained in the record. Bastion LLC may deny your request. On your request, your doctor will discuss with you the details of the amendment process.
- *Right to an Accounting* - You generally have the right to receive an accounting of disclosures of PHI for which you have neither provided consent nor authorization (as described in Section III of this Notice). On your request, your doctor will discuss with you the details of the accounting process.
- *Right to a Paper Copy* - You have the right to obtain a paper copy of the notice from us upon request, even if you have agreed to receive the notice electronically.

Psychologist's Duties:

- The agency is required by law to maintain the privacy of PHI and to provide you with a notice of his/her legal duties and privacy practices with respect to PHI.
- The agency reserves the right to make changes to this notice upon changes in the Privacy Rule Law. Unless Bastion LLC notifies you of such changes, however, we are required to abide by the terms currently in effect.
- If Dr. Miller revises his policies and procedures, an updated copy will be available in the office.

VI. Complaints

If you are concerned that Bastion LLC or Dr. Miller has violated your privacy rights, or you disagree with a decision either made about access to your records, you may contact Vaughn Miller, this agency's Privacy Officer, at (240) 200-0140.

You may also send a written complaint to the Secretary of the U.S. Department of Health and Human Services. Bastion's office can provide you with the appropriate address upon request.

VII. Effective Date, Restrictions and Changes to Privacy Policy

This notice went into effect on June 1, 2022.

Bastion LLC respects your privacy and the confidentiality of any personal information you discuss with us. In areas where your consent is not necessary, please be assured that Dr. Miller will nevertheless continue as always to make every effort possible not to share information about you without your knowledge.

In the event of procedural changes in Dr. Miller's practice and/or any changes in the Privacy law, Bastion LLC reserves the right to change the terms of this notice and to make the new notice provisions effective for all protected health information that we maintain. The newly updated form will be posted in the office waiting room and a copy will be provided to you upon request.

BY SIGNING BELOW I AM AGREEING THAT I HAVE READ, UNDERSTOOD AND AGREE TO THE ITEMS CONTAINED IN THIS DOCUMENT.